

## TERMS AND CONDITIONS

ACCOMMODATION Our bookings are from 3.00pm on day of arrival to 9.30am on day of departure.

BALANCE OF HIRE Please send balance of payment (inclusive of VAT) 28 days prior to commencement of your holiday date the centre reserves the right to relet the property concerned if payment is not received in the specified time.

CANCELLATIONS If a hirer finds that he or she cannot take up the reservation the centre should be informed at once when we will attempt to re-let the vacancy. However it should be clearly understood that should we be unable to re-let the vacancy the hirer in question is legally liable to pay the balance of the hiring fee including vat at the current rate and will accordingly be obliged to do so. **Please make sure you have adequate holiday insurance cover should you need to cancel.**

NON ARRIVAL If no notification is given the centre reserves the right to re-let the property concerned from 10.00am the following day.

LATE ARRIVALS From spring bank holiday weekend to September 30<sup>th</sup> if you are likely to arrive after 8.00pm it is essential you telephone the centre to make arrangements for obtaining keys, from October 1<sup>st</sup> to spring bank holiday weekend you must phone if you are likely to arrive after 4.30pm.

ELECTRICITY All 2 berth roundhouses, all 6 berth bungalows and some 4 berth bungalows are inclusive of electricity all other properties electricity is supplied by £1.00 slot meter. See price list for details.

SWIMMING POOL This will be heated from spring bank holiday weekend it will then remain heated until early September.

PETS Are not allowed in certain properties, if you wish to bring your pet to the centre please check when reserving your accommodation that pets are allowed in the property that you are booking.

Pets are not allowed in side the central complex areas; bars, restaurant, swimming pool or children's play areas. When you exercise your pet IT MUST BE ON A LEAD AT ALL TIMES and in the charge of an adult. In the interest of hygiene all owners MUST CLEAN UP AFTER THEIR DOGS. No pets are allowed in any of the properties between July 18<sup>th</sup> to September 5<sup>th</sup>.

BAR-H AND LOUNGE BAR Are closed for private functions most Saturdays throughout the year.

The proprietors are relieved from liability should the accommodation not be available due to circumstances beyond their control and all monies will be refunded in full. The proprietors use their best endeavours to ensure the availability of all amenities advertised in the brochure or otherwise, but shall not be liable in respect of their non-availability.

POLITE NOTICE-MAY WE REMIND ALL OUR GUESTS THAT OUR PROPERTIES ARE NON-SMOKING.